



Is your identity secure?

Protect your tax file number. Protect your identity.

You only have one identity, and it is up to you to protect it from being used by someone else to commit fraud in your name.

Scammers are continually inventing scams designed to steal your identity, your money, or both. They might contact you by email, phone, mail or in person, and they can be very convincing.

Remember, the ATO:

- will **never** ask you to pay money to receive a refund or payment from us.
- will **never** send you an email asking you to provide personal information (like your tax file number (TFN) or credit card number).
- may contact you to request payment in relation to outstanding debts but we will **never** ask you for your credit card details to process a payment on your behalf. Payments should be made through normal ATO payment channels.

Stay one step ahead of the scammers

- your tax file number (TFN) is an important part of your identity. Only provide your TFN to an authorised person or organisation, for example the ATO, your bank, Centrelink, your super fund or your employer **after** you start work.
- visit www.ato.gov.au/onlinesecurity to see our tips to staying smart online.

Think you have been the victim of a tax scam?

If you think you have been scammed, contact the ATO immediately by:

- phoning us on **1800 060 062** (8.00am–6.00pm, Monday to Friday)

You can also report unsolicited emails claiming to be from the ATO by forwarding the entire email to ReportEmailFraud@ato.gov.au

If you think you have provided your bank account or credit card details to a scammer, contact your bank or financial institution immediately.

More information

- www.ato.gov.au/identitycrime
- www.scamwatch.gov.au

